

# **BITS Meeting - May 8, 2008**

- OIT's new location
  - OIT is now located on the Second Floor of M&V, Suite 248
  
- New BITS Meeting Location - Jeanna Morris
  - BITS will be held in M&V 402 beginning with July's BITS meetings
  - There will be no June BITS Meeting
  
- Update on Web Content Management System (CMS) Project - Claire Vail/ Jan Mathews
  - Presentations and proposals received from CMS vendors Paper Thin, Sitecore, Ektron; selection should take place in the next few months
    - The Steering committee will make the final decision based on the recommendations of the sub-committees
  - No redesign planned; template will continue to be the same
  - Sackler School will be the first website to be input into the CMS -- estimated time frame is Sept/Oct
  
- Sackler Construction - Jan Mathews
  - Construction will begin after Office of Educational Affairs moves on 5/19
    - Sackler, Floors 2,3, and 4 will be renovated first

Should be completed in September

  - Network Subnet issues arise when moving printers to new locations.
    - Cardinal Database has wrong subnets listed for certain places
    - OIT recommends checking the jack that you are going to plug a piece of equipment into, noting the subnet before making a request in Cardinal.
  
- Vista
  - Vista Training begins in June 2008
    - Sign up with UIT's Training department
  - Vista is officially supported by UIT
  - Officescan 8 Login does not work with Vista
    - Officescan 8 can be installed manually
  - OIT recommends installing SP1
    - Increased speed of file copying is the major fix.
  
- XP SP3 Update - Joseph Pitha
  - XP SP3 has been released by Microsoft
    - There are 1174 patches and hotfixes included
    - Update will be released via Windows Update in June 2008
  - OIT does not recommend updating to SP3 yet
    - OIT is currently testing SP3

- Installation of XP SP3 will not go through WSUS
- OIT will be working on a LANDesk package to deploy SP3
- Initial reported problems
  - If computer has IE 7 installed before upgrade to SP3, after the upgrade to SP3, you will not be able to uninstall IE7 without first uninstalling SP3.
- Information regarding Windows XP SP3
  - <http://support.microsoft.com/kb/950717/>
- WSUS 3.0 Update - Daniel Van Dae <http://wsus.moit.tufts.edu>
  - WSUS 2.0 will be retired by the end of the month
    - Currently, OIT is taking and will continue to take daily reports of computers reporting to WSUS 2.0
    - Timothy Yanni-Lazarus has been in touch with owners of computers that are still reporting to WSUS 2.0
  - WSUS 3.0 will continue to push Vista Patches
  - OIT has a potential fix to the problem with pushing Office Updates - updates change the default mail client to Outlook if it is installed
    - If you have a list of computers with Outlook installed, please let OIT know
  - Contact Timothy Yanni-Lazarus with questions
- LANDesk Updates - Daniel Van Dae
  - New LANDesk agent - Version 8.8
    - Will be pushed out to everyone in LANDesk
    - Remember when the agent is pushed it may cause the screen of the computer to flash for a moment
  - Operating System Deployment with LANDesk
    - Timothy Yanni-Lazarus has been working through problems OIT has encountered with LANDesk Tech Support
- Hope to have problems resolved within the next month
  - Ermann Sully will be Tony Webb's LANDesk Administrator backup while Tony is away from mid-June to mid-July
- Storage Updates - Daniel Van Dae
  - Academic Technology has created an online request form
    - You can still forward requests to OIT
    - Daniel Van Dae can provide the link to anyone that would like it
- Storage Hosting Updates - Daniel Van Dae
  - Network components are in
  - OIT will be in Alpha testing
    - One server will be up in one or two weeks
    - Four total servers will be in the initial testing phase - file, database, and application servers

- Goal is to work out the functionality, monitoring, etc.
  
- UIT E-mail and Calendar updates - Edward Popko
  - Meeting Maker will be upgraded
    - Hardware is being put into place
    - Goal is to complete by Fall/Winter 2008
    - There will be client changes after the upgrade
    - Will also be changes to the synchronization tools
    - New features may be available, such as over the air synching
  - University has seen increase in amount of spam
    - Send incidents to OIT if the user is receiving hundreds of messages in a short period of time
  - University has also seen increase in number of phishing attempts
    - E-mails that look like they are from the Support Center
    - USG has been working on filtering the phishing attempts
  - UIT is testing replacement e-mail systems
    - UIT will be doing a "side-by-side" comparison of Exchange 2007 and Zimbra
    - Eventually, test may extend to other support groups
  
- Digital Millennium Copyright Act (DMCA) Violations
  - Sharing of copyrighted material - such as movies and music
  - Affects more students, but staff violations have increased
    - If staff has a violation, department manager should be notified by FSP
  - RIAA monitors sharing and sends notice of violation with IP address to the University.
    - IPs are then tracked back to the person that registered the device.
  
- Network Printer Security Initiative (NPSI) - Joseph Pitha
  - Goal is to prevent attacks on printers
  - OIT's first focus is HP printers
    - Working on testing which ports need to be open for printing and which can be closed
  
- Officescan 8 Update - Edward Popko
  - Automated login scripts are not very successful
  - UIT is looking into using GPOs to deploy Officescan 8
  - OIT has requested a LANDesk package to use to deploy Officescan 8
  
- Outages - Kevin Murphy
  - There is an outages elist - [outages@elist.tufts.edu](mailto:outages@elist.tufts.edu) - sign up for it to get notices about any outages
  - There were two Elist outages the week of April 21st
    - Loop between elist and external server which prevented mail from being delivered
    - Steps are being taken to prevent this from happening again.
    - Monitoring for this type of event is being put in place.

- Norton Antivirus for Macs - Kevin Murphy
  - Newest version of the software (Leopard compatible) is on the FSP share
  
- SPSS and Microsoft Installations - Kevin Murphy
  - Per request of UIT/Licensing Coordinator:
    - SPSS and Microsoft software cannot be duplicated and distributed to end-users
    - SPSS and Microsoft software has to be installed by an IT provider
  
- Adobe Acrobat 8 Pro for faculty submitting grants - Jeanna Morris
  - Remind faculty to check eligibility for the software, if they don't already have it
  - FSPs can submit a list to check for eligibility to UITSC
    - UITSC can let you know which information they'll need
    - Typically they have requested department, faculty/administrator name, building and room that computer is in, and if it is a Mac or PC.
  
- UIT Research Forums - Kevin Murphy
  - OIT will be looking into a way to get this information to researchers and faculty
  - Upcoming Forums can be found at the following link.
    - <http://uit.tufts.edu/at/?pid=28&c=29>
  
- Memorial for Joe Perry - Kevin Murphy
  - The Memorial will be held on June 4, 2008 at 2:30pm in Sackler
    - More information will be announced soon